

Genting Hotel Jurong East

TERMS & CONDITIONS

1) Rates, Payment & Charges

- These rates are only applicable for bookings made before 18th May 2016 for the period from 19 – 25 June, 2016.
- Breakfast is charged at an additional S\$15++ per person per day
- All rates are subject to 10% service charge and prevailing goods and services tax. Please note that all taxes are subject to change in accordance with government policies. Rates are non-commissionable and subject to availability
- The maximum number of guests allowed in a room is 2 adults for all room categories
- Credit card details are needed to secure the rooms and also to charge to their credit card upon checking out
- Room payment and incidental charges will be on individual account to be settled upon check out unless otherwise stated

2) Arrival & Departure

- The official check-in time is after 3:00pm and the check-out time is prior to 12:00pm. Should your employees wish to occupy the room before 3:00pm, it is recommended that they reserve a room for the prior night.
- All late check-outs are subject to availability and the applicable room rates. Late check-out after 12:00pm and before 6pm will be charged at 50% of the applicable room rate for one (1) night. Check-out after 6:00pm will be charged at 100% of the applicable room rate for one (1) night

3) Cancellation/No Show

- All cancellations or changes must be made by email (callcentre.mice@rwsentosa.com) or fax (6577 8895) forty-eight (48) hours prior to the arrival date. Cancellations made less than forty-eight (48) hours prior to arrival date or no shows will be subject to a one (1) night room charges which will be automatically debited to the guest's credit card